

**Reminder Notice:** Requesting users to take recommended actions to maintain connectivity to LexisNexis® Insurance Solutions Portals.

This is a reminder that LexisNexis® Insurance Solutions site has been migrated to the new URL: <https://login.lexisnexisrisk.com>. We are requesting all users to please **start** using the new URL and bookmark it.

If you experience any issues accessing the new URL, please contact LexisNexis Risk Solutions customer support OR review the implementation details in the original notice – **See Next Page.**

**Subject line:** ACTION REQUIRED: Changes required to maintain connectivity to LexisNexis® Insurance Solutions Portals by May 31, 2023

Dear Valued LexisNexis Risk Solutions Customer,

In Q4 2022, LexisNexis Risk Solutions began migrating the LexisNexis® Insurance Solutions portal URLs to a new address. You are receiving this message because your organization uses the LexisNexis Insurance Solutions portals for ordering or accessing LexisNexis Risk Solutions products. This portal domain name change is a part of the process of moving LexisNexis Risk Solutions to the cloud.

**Note:** If you have already made the Portal domain name changes listed below, please disregard this communication.

**What is changing?**

- The Insurance Solutions portal domain names changed from lexisnexis.com to lexisnexis**risk**.com.
- A full listing of Insurance Solutions portals impacted can be found in the Appendix section.

You may have received a prior notification regarding changes needed to maintain connectivity for system-to-system transactions. This notice is specific to changes needed for the Insurance Solutions portals.

**Why is this happening?**

We previously announced our plans to move our products and applications to the cloud. Moving to the cloud is an exciting modernization investment in our infrastructure to better serve our customers. This change improves the availability, stability, security and performance of our solutions.

**Who does this impact?**

- Customers ordering or accessing products using LexisNexis Insurance Solutions portals.

**When will this happen?**

You will need to update the URLs used to access production portal environments before **May 31, 2023**.

- **Production Availability:** Production environment was made available in **January, 2023**.

**What action do I need to take?**

**1. Step 1**

**Note:** Work with your IT/Network contact to complete these connectivity changes, if needed

If you use **IP firewalls and/or allow lists**, locate where you have those existing rules in place and **add** these additional IP ranges. Do not remove any existing IPs for LexisNexis Risk Solutions.

- Subnet IPv4 – 198.62.62.0/23
- Subnet IPv4 – 69.84.182.0/23
- Subnet IPv6 – 2620:100:403e::/47

Once the above change is made, verify connectivity to the new IP addresses using ping, telnet, netcat or another commonly available tool/command.

Each Cloud Journey message will have a unique identifier to help our support services better serve you. If you reach out with questions, you may be asked for this identifier: CLIN30.

## 2. Step 2

There is likely a change in the URL to access the application; refer to the Appendix for the new URL and use it. Also update any bookmarks to reflect this change.

## 3. Step 3

There will be no change in your credentials, so continue the use of your existing User ID and Password to access the application.

### What is the expected impact?

The change impacts connectivity only and will not affect the data product. However, if you do not make the required changes in Production before **May 31, 2023**, you will not be able to connect to the portals.

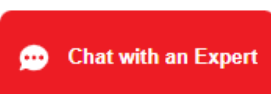
### Who do I contact if I have questions or issues?

If you have any questions, please contact Insurance Solutions Portal Support team by either email or chat:

**Email:** [insurancesolutionssupport@lexisnexisrisk.com](mailto:insurancesolutionssupport@lexisnexisrisk.com)

**Chat:** Access the link: [https://lnrs.force.com/Customersupport/s/contactsupport/quote-underwriting-customer-](https://lnrs.force.com/Customersupport/s/contactsupport/quote-underwriting-customer-support)

[support](#) and then click the chat icon



## Appendix

Portal	Current Production URL	New Production URL
Insurance Solutions Portal (Quote and Underwriting Portal)	uw.insurancesolutions.lexisnexis.com	uw.insurancesolutions.lexisnexisrisk.com
Insurance Login Application (IDS Login Portal)	insurancesolutions.lexisnexis.com	login.lexisnexisrisk.com
Claims & Police Reports Portal (CLRP)	clrp.insurancesolutions.lexisnexis.com	clrp.insurancesolutions.lexisnexisrisk.com
LexisNexis® Insurance Market Insights	mi.insurancesolutions.lexisnexisrisk.com	No change
LexisNexis® Automobile Liability Insurance Reporting System (ALIRtS®)	alirts.lexisnexisrisk.com	No change
LexisNexis® Financial Institution Reporting System (FIRSt)	first.lexisnexisrisk.com	No change
Customer Test Data Query Tool	customertestdata.lexisnexisrisk.com	No change
Technical Resources Portal	docs.lexisnexisrisk.com	No change
Agency Onboarding Portal	insurancesolutions.lexisnexis.com/idslogin/newagent/	insurancesolutions.lexisnexisrisk.com/idslogin/newagent/

Each Cloud Journey message will have a unique identifier to help our support services better serve you. If you reach out with questions, you may be asked for this identifier: CLIN30.